

OUR MISSION

Madison Regional Health System serves as a community health focal point through the provision and maintenance of a progressive, efficient, and well-managed health care institution committed to quality medical practice and high ethical standards.

Madison Regional Health System serves as a community and service area-based, primary care institution with basic secondary care level support services and facilities provided to meet demonstrated needs which can be met within the financial and resource constraints of the organization.



OUR PHILOSOPHY

It is our belief that patients and their families, when provided information concerning financial expectations and options open to them prior to their visit, will be empowered to make informed decisions. Additionally, it is our belief patients who have resolved any financial decisions prior to the visit will be able to concentrate fully on their health concerns at the time of the visit.

FINANCIAL ASSISTANCE

Madison Regional Health System offers a financial assistance program to those individuals who qualify.

Application for financial assistance can be obtained at the front desk or on our website at www.madisonregionalhealth.org. Our financial counselor representative is available and can assist in helping individuals fill out the application.

Completed applications and supporting documents can be returned to:

Madison Regional Health System
Attn: Financial Counselor
323 SW 10th St.
Madison, SD 57042

Questions on Billing and Payment?

If you have questions about your statements or wish to visit with a billing representative, please call our Business Office at 605-256-6551.

Business Office: Mon - Fri, 7:30 AM - 5 PM



This institution is an equal opportunity provider and employer. Madison Regional Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Billing and Payment GUIDELINES



Madison
REGIONAL HEALTH SYSTEM

323 SW 10TH Street, Madison, SD 57042
605.256.6551
www.madisonregionalhealth.org



Madison Regional Health System is committed to providing the best possible care for you and your family.

In addition to caring for your medical needs, we also want to help you understand your financial responsibility.

PAYMENTS DUE PRIOR TO SERVICE

Payments of deductibles, co-payments, co-insurance amounts, and non-covered services are expected at or prior to the time of services.

Payments may be made by cash, credit card or check. You may choose automatic deduction from your bank account.

YOUR INSURANCE INFORMATION

You will be asked to provide or present all insurance/third party payer information. This is usually found on your insurance card, so please have your insurance cards with you when visiting with a pre-admission representative by phone and when you come to MRHS.

While MRHS will file insurance claims on your behalf, this does not release you from any responsibility for the charges billed to your account. Your insurance contract is between you and your insurance.

WHAT DOES INSURANCE PAY?

It is important for you to know your particular insurance plan coverage, deductible, coinsurance, and the co-pay requirements. MRHS cannot guarantee which services individual insurers will cover.

Certain services such as CT, MRI, US, Physical Therapy, Occupational Therapy & Speech Therapy may be subject to your deductible. For questions on how these are billed please contact our Business Office. For questions on how your insurance will process these services, please contact your insurance company.

Your employer or insurance agent can provide you with coverage information regarding your plan. Details on Medicare benefits are available at your local Social Security office. The phone number for Social Security is 1-800-772-1213. You can also visit www.medicare.gov for more information.

Many insurers limit payments to the “usual, customary, and reasonable payment.” We do not accept limitations from insurance companies with whom we do not participate or have contractual arrangements.

MRHS will allow your insurance company reasonable time to process your claim and remit payment. Usually this is thirty (30) days from our billing date. Please recognize that we have no authority or responsibility with your insurance carrier.



WHEN WILL I RECEIVE MY BILL?

Statements are generated every four weeks. The status of your account will be noted on each statement as either insurance pending or patient responsibility.

An itemized statement of your services will be sent to you upon request. Please let a business office representative know if you would like an itemized statement and they would be happy to provide that to you.

Depending on the services you receive while you are a patient, you may receive statements from other healthcare providers. For example, you may receive separate statements for physician services, radiology reads, laboratory tests or other services and supplies.



MONTHLY PAYMENT GUIDELINES

If you do not have any insurance coverage or have balances due after your insurance has paid your claim, you will be responsible to make the appropriate financial arrangements with the MRHS Business Office.

Account Balance	Monthly Payment Schedule
\$0-100	Payment required in full.
\$101-250	Minimum payment of \$50.
\$251-575	Minimum payment of \$75.
\$576-1200	Minimum payment of \$100.
\$1201-2700	Minimum payment of \$150.
\$2700+	Must be paid in full within 18 months of the date of service.